

FACULTY MEMBERS' LEVEL OF SATISFACTION ON THE  
INSTITUTIONAL SERVICES OF THE UNIVERSITY  
SY 2011-2012

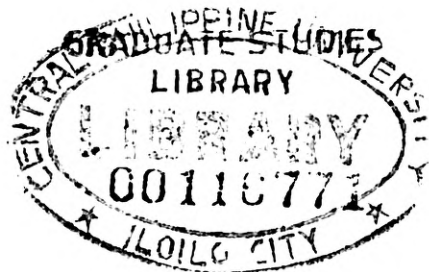
A Research Report

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By

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**ABSTRACT**

This study was conducted to determine the level of satisfaction of the faculty members of Central Philippine University for the school year 2011-2012. It sought relationships that exist between level of satisfaction and personal characteristics such as age, religion, educational attainment, undergraduate course, length of service and basic monthly income. It also compared satisfaction level of faculty according to sex and civil status and determined whether there is significant difference in the satisfaction level of faculty for school years 2007-2008 and 2011-2012. The samples of this descriptive-relational one-shot survey consisted of one hundred ninety-eight (198) randomly selected faculty from different colleges / departments of the University. Results revealed that faculty members were “satisfied “with all the services rendered by the University. Also, faculty members were “satisfied’ with all the benefits classified as “pay for time not worked” and the services rendered to them by the different units in the University. Level of satisfaction is not significantly related with age, religion, educational attainment, basic monthly income and length of service while it is significantly related with undergraduate course. There is also no significant difference in the satisfaction level of faculty when they are classified according to sex and civil status. Moreover, there is a significant increase in the satisfaction level of faculty from school year 2007-2008 to school year 2011-2012.