

**Assessment of the Performance of a Faculty and
Employees' Multi-purpose Cooperative**

A Special Paper

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Abstract

This study was conducted to assess the performance of the Faculty and Employees Multi-purpose Cooperative. Descriptive study with documental review and analysis was conducted and one-shot survey was applied to all cooperative members as of 2018 using total enumeration sampling. A self-administered questionnaire served as the tool to determine the profile of respondents, services provided by the cooperative and frequency rate of availment by members, overall utilization of loan proceeds by the members and benefits provided by the cooperative to its members. On the other hand, financial statements of the cooperative for the period 2014 to 2018 were used to analyze its financial performance. Results of the survey showed that majority of the respondents were 61 years old and above, male, married, permanent employees and regular members of the cooperative. Out of the listed loan services of the cooperative, livelihood and emergency loans were frequently availed by members. Frequency of loan availment is usually high except during those years where other government-owned and controlled agencies penetrated the interest of the cooperative members. Proceeds from loans were utilized by most members for a different purpose based on the nature of the loan. This condition signifies high demand for the cooperative lending services. High demand for lending services has a significant role in improving the profitability of the cooperative, hence the way for a cooperative to stay solvent. Profitability and solvency, however, were not the only bases for an excellent cooperative performance as set by the Cooperative Development Authority. It was determined through stability and liquidity ratios that the cooperative has considerably poor asset utilization and credit collection, which hinders profitability maximization. Overall, a continuous learning program through seminars and trainings pertaining to basic financial cooperative literacy could be of great help to educate all cooperative stakeholders in order to work together in protecting the

cooperative interests. This in turn will enable the cooperative to serve its members better and improve its operation in helping the members through a diversified service, other than lending.