

**FACULTY MEMBERS' LEVEL OF SATISFACTION OF THE
INSTITUTIONAL SERVICES OF THE UNIVERSITY**

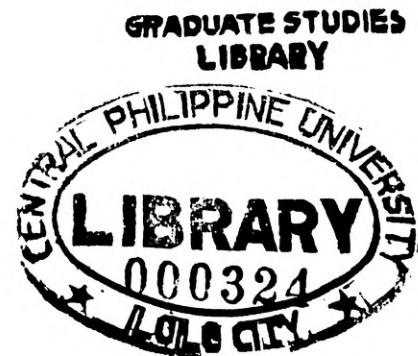
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By

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ABSTRACT

This study was conducted to determine the level of satisfaction of the faculty members of Central Philippine University for the school year 2004-2005. It also hoped to determine relationships that exist between level of satisfaction and personal characteristics such as age, sex, civil status, religion, educational attainment, length of service and basic monthly income. The samples consisted of two hundred ten (210) randomly selected faculty coming from different departments of the university. Data were collected through a researcher-made questionnaire that were processed and analyzed through the Statistical Package for Social Sciences (SPSS) computer software. Measures of central tendency such as mean and median were generated to describe the characteristics of the respondents. To determine level of satisfaction of faculty, Gamma and Chi-square measures were used and tested at 0.05 level of significance using two-tailed test. Result revealed that faculty members were mostly "satisfied" in areas of planning and implementation of policies; communication; roles and functions; supervisory consideration; and training, career, social and spiritual development but were only "slightly satisfied" of their physical working condition and remuneration and benefits. Over-all satisfaction result shows that faculty members of Central Philippine University were "satisfied". Of the variables involved, only educational attainment and basic monthly income have inverse significant relationships with level of satisfaction.